

Summary

Communication

card email emojis emoticons  
 face-to-face conversations instant messaging  
 landline letter mobile phone social media  
 symbols video chat

On the phone

be engaged call back dial a number  
 download a ringtone hang up leave a voicemail  
 put on speakerphone send a text message

Communication

1 Find the words in the wordsearch.

E	M	A	I	L	D	M	Q	E
F	H	L	S	C	V	O	A	T
V	V	W	O	K	L	B	P	E
P	I	A	C	J	T	I	S	X
S	D	Y	I	R	H	L	O	T
Y	E	C	A	R	D	E	R	M
M	O	H	L	U	R	P	A	E
B	C	O	M	K	O	H	R	S
O	H	D	E	D	S	O	N	S
L	A	N	D	L	I	N	E	A
V	T	B	I	P	N	E	S	G
S	P	I	A	L	D	B	W	E
E	M	O	T	I	C	O	N	I



2 Choose the correct words.

We love sending messages with smiley **emoticons** / cards.

- 1 My cousins live in the US so we use **instant messaging** / **face-to-face conversations** a lot.
- 2 My aunt always sends us **landlines** / **cards** on our birthday.
- 3 Do you go on **social media** / **letters** every day?
- 4 Katy send lots of **mobile phones** / **text messages** to her friends.
- 5 My mum **video chats** / **emojis** with her brother in Australia every week.
- 6 I don't write **social media** / **letters** but I sometimes send cards.
- 7 We use our **mobile phones** / **text messages** for everything.
- 8 Janet uses lots of **email** / **symbols** in her text messages.

On the phone

3 Complete the sentences with the words in the box.

call credit dial engaged number

- 1 \_\_\_\_\_ the number.
- 2 The line is \_\_\_\_\_.
- 3 I haven't got any \_\_\_\_\_.
- 4 You've got the wrong \_\_\_\_\_.
- 5 \_\_\_\_\_ me back.

4 Order the words to write sentences or questions.

- 1 number / the / got / you've / wrong  
\_\_\_\_\_
- 2 speak / you / can / please / up ?  
\_\_\_\_\_
- 3 leave / a / can / I / voicemail  
\_\_\_\_\_
- 4 up / don't / hang  
\_\_\_\_\_
- 5 hear / you / sorry / can't / I'm / I  
\_\_\_\_\_
- 6 top / needs / phone / to / He / up / his  
\_\_\_\_\_
- 7 speakerphone / can / you / I / put / on / ?  
\_\_\_\_\_
- 8 me / send / text / message / a  
\_\_\_\_\_